From: LESTER (038) PAM TAYLOR

To: Microsoft ATR

Date: 1/28/02 8:14pm

Subject: Microsoft Settlement

Ir-A YJ OR AWGUS R-AWCH .Lester andTam Tayfor HC 89,BOX 225 Nt. Pteasant, AR 72561 January 28, 2002 Attorney General John Ashcroft US Department of Justice 950 Pennsylvania Avenue NW Washington, DC 20530 RE: Microsoft Settlement Dear Mr. Ashcroft: We understand that the public comment period on the proposed settlement agreement between the Department of Justice and Microsoft closes today, January 28, 2002. We are writing to cast our votes in favor of settlement. Given the record of accomplishment so far in this case, it makes no sense to continue litigation when you have the chance to conclude the case in a manner beneficial to the economy. The primary complaint against Microsoft was that consumers who chose to use Windows operating systems for their computers were precluded from utilizing non- Microsoft software programs for such services as Internet browsers and messaging services within Windows. Microsoft has agreed to end this practice, and open its Windows systems to such competition. With the major complaint answered, there is no need to further litigate. Please end this case, and put Microsoft back to work. The country needs to heal. Thank you for your kind consideration in this matter. Sincerely, 114-&A 0. Lester A. Taylor Cpa"@ a. Pamela 3. Taylor